



PATENT
Serial No.: 09/661,188
Attorney Docket No.: 23453-016

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT
APPLICATION OF:

Hannes EBERLE, *et al.*

SERIAL NO.: 09/661,188
FILING DATE: September 13, 2000
ART UNIT: 2645
EXAMINER: JOSEPH PHAN

RECEIVED

JAN 29 2003

Technology Center 2600

FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES
INCLUDING MODULE FOR GENERATING AND FORMATTING VOICE SERVICES

SECOND SUPPLEMENTAL AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Applicants respectfully request entry of this Second Supplemental Amendment in the above-referenced patent application. It is believed that no fees are due in connection with the filing of this Supplemental Amendment. However, in the event that it is determined that fees are due, the Commissioner is hereby authorized to charge the undersigned's Deposit Account No. 50-0311.

IN THE SPECIFICATION:

Page 67, please delete the last full paragraph bridging onto page 68, and replace it with the following new paragraph:

The method continues monitoring the scheduling condition for voice services until a scheduling condition is met. When a scheduling condition is met, that voice service is executed as illustrated in, for example, step 140. The execution of a voice service involves, inter alia, generating the content for the voice service, and structuring the voice service to be interactively